Dear Valued Partner,

We're reaching out to provide an update about the steps we're taking to position Spirit for a stronger future.

On August 29, 2025, Spirit announced that we are executing a comprehensive restructuring of our airline to position the business for long-term success. To facilitate the process, we have voluntarily filed for protection under Chapter 11 of the U.S. Bankruptcy Code. We intend to use the Chapter 11 process to implement the broad operational changes necessary to transition the Company for a sustainable future.

Through the restructuring process, we expect to double down on our efforts to ***redesign our network*** to focus on key markets, ***optimize our fleet size*** to align with the redesigned network, ***address our cost structure*** to build on our industry-leading cost model by pursuing further efficiencies across the business, and ***deliver on new offerings*** to more effectively compete and meet evolving consumer preferences with three travel options — Spirit First, Premium Economy and Value.

Here are the most important things for you to know:

- We are operating as usual, and we value our continued relationship with you. In addition to ongoing cash from operations, we recently drew down our revolving credit facility to increase our near-term cash flow and ensure we meet our go-forward obligations to you.

- We intend to pay vendors in the normal course of business for goods and services delivered to the Company on or after August 29, 2025, the day of our Chapter 11 filing. This is called the "post-petition" period.

- Any outstanding invoices for goods and services delivered prior to our Chapter 11 filing date are considered "pre-petition" claims and will need to be addressed as part of the Chapter 11 process.

- The Bankruptcy Code prohibits any actions from creditors that would try to take back property the Company has purchased or interfere with currently held property. This means that if you are holding materials or goods purchased by Spirit, they belong to the Company's estates, and we expect delivery to continue according to the agreed terms.

- Vendors are also prohibited from terminating or changing an agreement because the Company filed for Chapter 11 protection. If you have an existing contract with the Company, you are required to continue honoring it under the agreed terms. To that end, even if the agreement says the contract can be modified or terminated upon a bankruptcy filing, that is prohibited under the Code.

We are committed to working with our vendors during this process, and we are relying on you to continue providing the products and services we need under normal operating terms. You play a key role in our operations, and your continued cooperation will promote our mutual success.

We are committed to transparent communications and will provide updates as there is news to share. If you have any questions, please don't hesitate to reach out or visit www.spiritrestructuring.com for more information. You may also receive standard communications in the form of legal notices through Epiq, a third party supporting us during this process. You can also contact Epiq by emailing SpiritAirlinesInfo@epiqglobal.com or calling (855) 952-6606 (for toll-free U.S. and Canada calls) or (971) 715-2831 (for international calls). Additional information is also available at https://dm.epiq11.com/SpiritAirlines.

Thank you for your continued partnership. We value our relationship and look forward to working together for many years to come.